

Round Rock Refuse will begin using Automated Refuse Collection Trucks in your area. Listed below are some helpful tips.

Placing of the Cart

- Set your cart on a flat surface near the edge of the curb or at the end of your driveway apron.
- The cart **must be a minimum of three (3) feet away from any object** such as mailboxes, trees, utility poles, vehicles, and your other cart.
- Do not place your cart under low wires.
- The wheels and handle of the cart should be facing your home (away from the road).



Frequently Asked Questions

1. What is Automated Collection?

Automated collection refers to the use of the vehicle pictured above which is able to grasp, hoist, and empty waste carts without the need for manual intervention for safer, faster, and cleaner collection.

2. Why the change from manual to automated refuse collection?

The refuse collection industry is moving away from manual collection because automated collection is safer, faster, quieter, and cleaner than manual collection.

3. Are other communities using automated collection?

Yes, selected areas in the Round Rock area.

4. How will the extra bags/items be picked up?

We will have another truck come through the neighborhood after the automated truck to ensure that all additional items, up to the limit, are collected. This will ensure that your service will not change.

5. What time do I need to have my carts out by?

7:00 a.m. on your collection day.

Safe

Fast

Clean